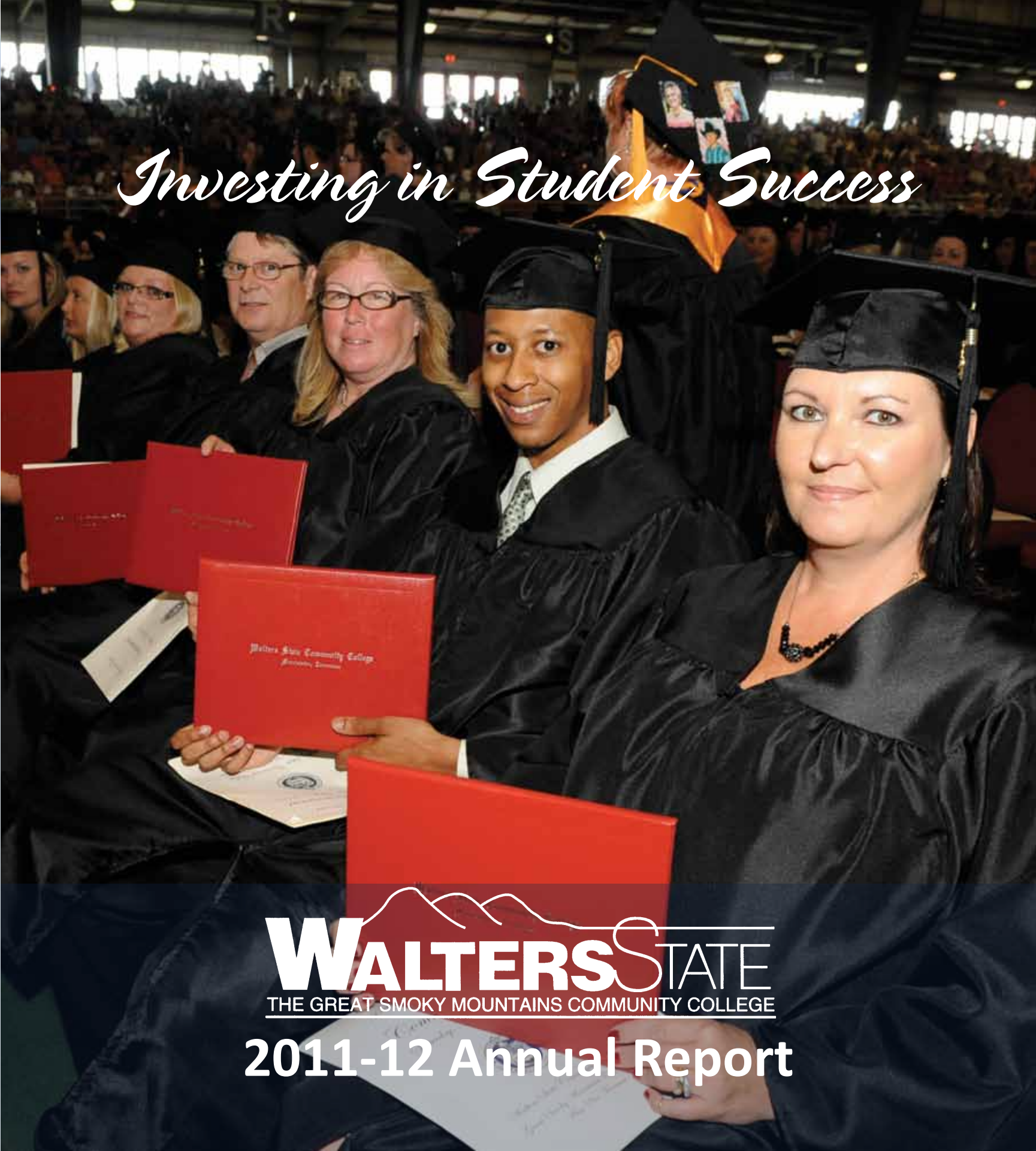




WALTERS STATE
THE GREAT SMOKY MOUNTAINS COMMUNITY COLLEGE



Investing in Student Success

WALTERS STATE
THE GREAT SMOKY MOUNTAINS COMMUNITY COLLEGE

2011-12 Annual Report

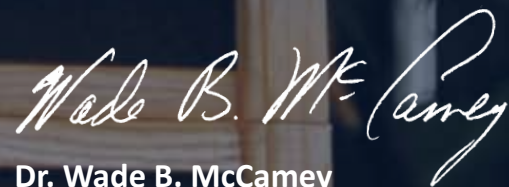
President's Message

Since our establishment, Walters State's primary mission has been to increase access to higher education for all citizens. With an open-door admissions policy, the college enrolls all qualified students who want to improve their lives through education. We offer affordable, technical education programs that prepare students for in-demand jobs in our community as well as university parallel programs for students who want to transfer to four-year institutions.

While we are still as committed as ever to enhancing access to college, Walters State and other Tennessee Board of Regents community colleges have a renewed focus on increasing retention and completion rates. We not only want more individuals to attend college, but we also want to create an environment in which more of our students, a majority of whom are first-generation college students with job and family responsibilities, finish their degrees.

This year's annual report highlights the initiatives Walters State's dedicated faculty and staff are developing and implementing to improve degree completion rates, from more effectively engaging students through technology to innovative programs and course schedules.

Through the commitment of the college's faculty and staff, the leadership of our governing board, the TBR, and the unprecedented support of Walters State Foundation trustees, Walters State is well positioned to meet the important challenge of helping more students succeed in achieving their educational goals.



Dr. Wade B. McCamey
President

Walters State Community College Vision

Walters State will be a premier community college, committed to increasing educational attainment and workforce preparedness through excellence in teaching and service.

Walters State Community College Mission 2010-2015

Walters State is a learning-centered, comprehensive, public community college dedicated to increasing educational attainment and supporting economic development by providing affordable, high quality educational opportunities for the residents of East Tennessee.

To accomplish the mission, the college:

- offers programs of study that lead to the Associate of Arts, Associate of Science, Associate of Science in Teaching, and Associate of Applied Science degrees or certificates in programs of study of one year or less
- delivers public service and non-credit programs in support of workforce development and personal enrichment
- employs highly qualified faculty and staff
- fosters and inspires student engagement and success
- provides convenient access through multiple campuses and advanced technology
- partners with other educational institutions to promote access and facilitate articulation and transfer
- pursues external sources of support and entrepreneurial initiatives
- assesses and responds to community needs
- provides opportunities for promoting diversity and cultural awareness to enhance quality of life
- pursues resourcefulness, effectiveness and efficiency through comprehensive accountability and continuous improvement programs.

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Walters State is one of 46 institutions in the Tennessee Board of Regents system, the sixth largest system of higher education in the nation. The Tennessee Board of Regents is the governing board for this system which is comprised of six universities, 13 community colleges, and 27 area technology centers, providing programs in 90 of Tennessee's 95 counties to more than 200,000 students.

Walters State Community College is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools (1866 Southern Lane, Decatur, Georgia 30033-4097; telephone number 404-679-4501) to award Associate of Arts, Associate of Science, Associate of Science in Teaching and Associate of Applied Science degrees. SACS should be contacted regarding only questions about the accreditation status of the institution, to file a third-party comment at the time of the institution's decennial review, or to file a complaint against the institution for alleged non-compliance with a standard or requirement. Normal inquiries about Walters State such as admission requirements, financial aid, educational programs, etc., should be addressed directly to the institution and not to SACS.

Walters State Community College does not discriminate on the basis of race, sex, sexual orientation, gender identity, color, religion, national origin, age, disability or veteran status in provision of educational programs and services or employment opportunities and benefits pursuant to the requirements of Title VI of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act (ADA) of 1990 and the Age Discrimination in Employment Act of 1967 (ADEA). Inquiries and charges of violations of any of the above referenced policies should be directed to the Executive Director of Human Resources/Affirmative Action Officer, 500 S. Davy Crockett Pkwy., Morristown, TN 37813-6899, 423-585-6845 or email: tammy.goode@ws.edu. Requests for accommodation of a disability should be directed to Office of Disability Services at Walters State, 500 S. Davy Crockett Pkwy., Morristown, TN 37813-6899.

Summary of Student Financial Aid Awards 2011-2012 and 2010-2011

	FY 11-12		FY 10-11		Year Comparison +/-	
	# Awards	Award Amounts	# Awards	Award Amounts	# Awards	Award Amounts
Federal Programs						
Federal Work Study (FWS)	142	141,200	127	175,751	15	-34,551
Stafford Loans (Direct)	1094	3,823,579	1,409	3,062,478	-315	761,101
Pell Grant	3771	12,309,905	4,042	13,462,028	-271	-1,152,123
ACG (program terminated)	0	0	18	17,488	-18	-17,488
Student Educational Opp. Grant (FSEOG)	211	130,052	134	89,000	77	41,052
Trade Readjustment Act (TRA/TAA)	115	489,341	92	342,541	23	146,800
Workforce Investment Act (WIA)	105	147,618	154	338,531	-49	-190,913
Robert Byrd Scholarship	2	3,000	3	3,000	-1	0
Gear Up	124	146,375	68	40,125	56	106,250
Federal Total	5,564	17,191,070	6,047	17,530,942	-483	-339,872
State Programs						
Access and Diversity Grants	64	110,972	158	298,292	-94	-187,320
Dual Enrollment	1,228	612,300	961	398,201	267	214,099
Department of Children's Services	12	29,196	13	26,182	-1	3,014
Helping Heroes Grant	7	10,500	4	4,500	3	6,000
Ned McWherter Scholars Program	1	3,000	1	3,000	0	0
TN Students Assistance Grant (TSAA)	635	635,531	771	729,777	-136	-94,246
TN Educational Lottery Scholarship (TELS)	1,461	3,094,051	1,422	2,989,283	39	104,768
Vocational Rehabilitation	88	195,808	127	271,684	-39	-75,876
Waivers	780	459,140	778	447,567	2	11,573
Out of State Waivers	31	297,695	28	249,738	3	47,957
State Total	4,307	5,448,193	4,263	5,418,224	44	29,969
Institutional Programs						
Performance Scholarships						
Athletic Scholarships (Fees, Books, Housing)	42	84,302	42	77,295	0	7,007
Professional Entertainment Scholarships	28	14,145	30	9,952	-2	4,194
Academic Performance (APS)	215	467,198	245	631,078	-30	-163,880
Access and Diversity Grants	56	121,024	18	43,105	38	77,919
Other Institutional (SGA, Gallery, Cheerleading)	19	22,750	17	18,400	2	4,350
Institutional Total	360	709,419	352	779,830	8	-70,410
Foundation Programs						
Foundation Scholarships	126	260,354	140	270,823	-14	-10,470
Partners in Progress	74	68,890	62	38,618	12	30,272
Jefferson County Community Sch. Awards	25	21,503	12	9,842	13	11,661
	22	8,600	39	6,500	-17	2,100
Foundation Total	247	359,346	253	325,783	-6	33,563
Private Programs						
Agency Scholarships	192	211,217	211	197,053	-19	14,164
Edscholar	1	3,000	3	9,000	-2	-6,000
Knox Achieves	40	62,166	31	15	9	62,151
Restricted	43	41,245	26	22,255	17	18,990
Private Total	276	317,628	271	228,323	5	89,305
Total Awards	10,754	24,025,657	11,186	24,283,102	-432	-257,445
<i>Unduplicated Fin Aid Student Count</i>	<i>11-12</i>	<i>5,721</i>	<i>10-11</i>	<i>5949</i>	<i>Change</i>	<i>-228</i>



Increasing Student Success

A total of 65.5 percent of Walters State students are first-generation college students. And a majority of all of our students have full-time or part-time jobs as well as family responsibilities. Our goal is to create a learning environment that increases the probability of success for such students. Developing innovative course schedules, utilizing technology to engage students, and enhancing student support services are proving to be effective methods for increasing the number of students who complete degrees and certificates.

Completion

This focus on completion is already producing promising results. In 2011-12, Walters State realized a 32 percent increase over the previous year in the number of degrees and certificates awarded. A total of 1,582 technical certificates and degrees were awarded, 519 more than awarded in 2010-11. The fall-to-spring retention rate was also up in 2011, with 77.1 percent of students who enrolled in fall semester returning for spring semester. In 2010, the retention rate was 76.7 percent.

With the rising number of graduates, Walters State held its first December/fall semester graduation ceremony. President Emeritus Dr. Jack E. Campbell gave the commencement speech, encouraging graduates to set high goals and work hard to attain them.

Enrollment

The 2011-12 enrollment represented the third largest student body in the college's history, with 6,733 total students and 4,573 FTE students enrolled.

Walters State Community College Financial Statements

Financial Summary for Fiscal Year 2011-2012

Operating Revenues	
Student Tuition and fees (net of scholarship allowances)	\$12,156,392.21
Governmental grants and contracts	4,361,553.01
Non-governmental grants and contracts	11,195.46
Sales and services of educational departments	114,240.24
Sales and services of other activities	543,538.67
Auxiliary enterprises	282,100.52
Other operating revenues	18,398.17
Total	17,487,418.28
Non-operating Revenues	
State appropriations	16,123,158.44
Gifts	79,994.46
Grants and contracts	17,375,605.61
Investment income	21,399.78
Capital appropriations	874,776.74
Capital grants and gifts	255,891.51
Other non-operating	1,969,555.34
Total	36,700,381.88
TOTAL REVENUES	54,187,800.16
Operating Expenses by Function	
Instruction	22,442,423.20
Public Service	4,053,260.63
Academic Support	2,389,508.54
Student Services	5,035,521.11
Institutional Support	4,521,087.61
Operation and Maintenance	5,721,037.88
Scholarships and Fellowships	8,182,005.38
Auxiliary	29,451.91
Depreciation	4,210,258.07
Total	56,584,554.33
Non-operating Expenses	
Interest on capital asset-related debt	33,790.55
Total	33,790.55
TOTAL EXPENSES	56,618,344.88

Degree Completion Leads to Jobs

Increasing the educational attainment of degrees and certificates means a more educated workforce for our region. Walters State students have maintained high placement rates despite high regional unemployment rates in recent years. Overall, placement rates for WSCC technical graduates average 92 percent.

The following programs have 100 percent placement rates for spring, summer and fall 2010 graduates, the most recent years available:

- Early Childhood Education
- General Technology
- Health Information Technology
- Engineering Technology
- Information Technology
- Physical Therapist Assistant
- Production Horticulture
- Public Safety
- Respiratory Care
- Culinary Arts
- EMT-Paramedic
- Industrial Maintenance

The following programs have 90 percent placement rates for the same period:

- Management
- Nursing
- Basic Law Enforcement Academy



Walters State Community College Foundation

Unaudited Statement of Net Assets
June 30, 2012

	<u>FY 2012</u>
ASSETS	
Current assets:	
Cash and cash equivalents	\$2,087,024.65
Accounts, notes, and grants receivable (net)	14,563.34
Pledges receivable (net)	60,027.48
Prepaid Expenses	8,105.75
Accrued interest receivable	26.72
Total current assets	<u>2,169,747.94</u>
Noncurrent assets:	
Investments	9,866,294.65
Pledges receivable (net)	101,454.00
Capital Assets (net)	<u>1,819,618.32</u>
Other Assets	<u>218,257.40</u>
Total noncurrent assets	<u>12,005,624.37</u>
Total assets	<u>\$14,175,372.31</u>
LIABILITIES	
Current liabilities:	
Accounts payable	16,607.73
Deferred Revenue	8,000.00
Long-term liabilities, current portion	96,000.00
Total current liabilities	<u>120,607.73</u>
Noncurrent liabilities:	
Deferred Revenue	72,000.00
Long-term liabilities	<u>1,079,000.00</u>
Total noncurrent liabilities	<u>1,151,000.00</u>
Total liabilities	<u>\$1,271,607.73</u>
NET ASSETS	
Invested in capital assets, net of related debt	694,618.32
Restricted for:	
Nonexpendable:	
Scholarships and fellowships	6,577,592.02
Other	1,357,056.10
Expendable:	
Scholarships and fellowships	1,644,784.76
Other	2,329,147.97
Unrestricted	<u>300,565.41</u>
Total net assets	<u>\$12,903,764.58</u>



Making College More Convenient

With a new emphasis on degree completion, Walters State expanded College Express, a cohort program. Students attend one night a week, one class at a time and still graduate with an associate's degree in two years. Two new cohort degree programs were added this past year: business, a major often desired by students already in the workforce, and clean energy technology, one of the more unique majors at Walters State that is training and retraining workers for future jobs.

Fast Track Math

Fast Track Math gives students the opportunity to complete up to three learning resource (DVS) or college-level mathematics courses in a single semester. This format, meeting every-day for several hours, has given many students their first "A" or "B" in a difficult subject. Fast Track Math has enabled students to get past a fear of math and succeed in programs that

require a working knowledge of the basics, including nursing and engineering technology. Many students complete all their math requirements in one semester. This intensive approach boasts an 80 percent success rate for most sections.

Completing College Courses in High School



The Walters State Dual Enrollment program gives local high school juniors and seniors an opportunity to earn both college and high school credit in subjects such as English, history, math, and natural science. And while a majority of dual enrollment students take two or three courses to get a jump start on their college education and save money, some extremely motivated students are actually earning enough credits to complete their high school and two-year college degrees simultaneously.



Dual Enrollment graduates this year were, in top picture, Kaley Shepherd of Gatlinburg (center) and Courtney Bohanan of Sevierville (right), pictured with Ronnie Taylor, education director at the Sevier County Campus. The bottom picture shows graduate Tammy Knapp of Greenville with Drucilla Miller, dean of the Greenville/Greene County Campus. Not pictured is Aaron Atkins of Morristown.

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Parker Hannifin Corporation
Greeneville
- Mr. Brownlee Reagan**
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Jefferson City
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Morristown-Hamblen Healthcare System
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President, Northeast State Technical
Community College, Retired
Russellville

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President, Flowers Baking Co. of Morristown,
LLC
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Treasurer, TIDI Waste
Morristown

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Services
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Dandridge



Using Technology to Improve Completion

Improving degree completion rates is dependent in part upon our ability to connect and engage our students. And Walters State is a leader nationally in integrating technology into curriculum and campus life.

Mobile Learning

Walters State is at the forefront of mobile learning. Through our Academic Mobilization Plan, the college seeks to engage students from admission to graduation via mobile devices such as smartphones and tablets. Each academic division has developed a plan to integrate mobile learning devices and apps into classroom instruction. Faculty members are using over 60 different apps in nearly every subject area to engage students. And the college has made iPads accessible to students through iPad carts used in classrooms and iPads that can be checked out in the library.

Leading the Nation

"Converge Online" and eRepublic's Center for Digital Education named Walters State as the fifth most tech-savvy community college in the country among mid-sized community colleges. Walters State was recognized for integrating

technology into college curriculum, documenting use of online admissions processes, distance education, technology training for students and faculty, campus security alerts, use of Web 2.0 social and collaborative capabilities as well as online tutoring and advisory services. Use of mobile devices was also a key indicator of success.

New Website

Walters State launched a new website in 2012. The content, design and organization of the new site were based on significant input from the college's primary audience, current and prospective students. In addition to a new design, more compelling content, improved organization, and streamlined navigation, the site includes several new features and areas, such as an enhanced Student Services section in support of our goal to increase student retention and graduation rates.

President's Outstanding Student Award Recipients



James Dustin Chandler

James Dustin Chandler of Morristown earned an associate of science in mathematics. He was named to the 2011-12 USA Today All Tennessee Academic Team. He served as president of the history club and was a member of Phi Theta Kappa.



Katey Hopkins

Katey Hopkins of Talbott received an associate of arts in English. She served as president for the folk club, was a member of Phi Theta Kappa and was nominated for the Outstanding English Award. Her works have been published in "Gallery," the college's award-winning literary and arts magazine.



Kara Rountree

Kara Rountree of Kodak received an associate of science in teaching. She received the Outstanding Student Education Award and an International Travel Scholarship. She was a member of Phi Theta Kappa and served as treasurer of the Student Tennessee Education Association.

Ms. Emily B. Kile*
Principal, Burchfiel-Kile Enterprises
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Walters State Community College
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Former Mayor, City of Sevierville
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Program and Assistant Professor of
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President and CEO, Jefferson Federal Savings and Loan, Retired
Morristown

Mr. Robert Barger*

President and CEO, First Century Bank
Tazewell

Mrs. Barbara I. Bible

Friend of the College
Morristown

Mr. Raymond E. Bible***

Vice President, Bible Insurance Agency, Inc.
Morristown

Dr. Marilyn R. Bowers

Dean of Behavioral and Social Sciences
Division and Professor of Developmental Education, Reading
Walters State Community College
Morristown

Dr. Terry M. Brimer

Pharmacist
Morristown

Mr. Michael L. Brown

President and COO, Mountain National Bank
Sevierville

Dr. Jack E. Campbell

President Emeritus
Walters State Community College
Whitesburg

Dr. Lori A. Campbell

Vice President for Academic Affairs
Walters State Community College
Morristown

Mr. Michael A. Campbell** ('91)**

Assistant Vice President for Student Affairs and Associate Director of Athletics
Walters State Community College
Morristown

Mr. Clayton Chambers

Director of Human Relations, Safety and Environment, JTEKT Automotive Tennessee-
Morristown, Inc.
Morristown

Dr. Foster Chason

Vice President for Student Affairs and Director of Athletics
Walters State Community College
Newport

Dr. Douglas D. Cross

Dean of Library Services
Walters State Community College
Morristown

Mr. Kevin H. Cruze

Friend of the College
Babylon, NY

Mr. James E. Damewood

Director of Library Services
Walters State Community College
Strawberry Plains

Mr. William S. Denton, Jr.

President, William S. Denton, Jr. & Associates, Inc.
Morristown

Dr. Steve L. Doka

Dentist
Morristown

Ms. Janice W. Donahue** ('85)**

Director of Academic Enrichment and Associate Professor of Developmental Education, Study Skills
Walters State Community College
Bean Station

Mrs. Louise C. Dyer** ('75) ('78)**

Friend of the College
Morristown

Mr. R. Jack Fishman***

President, Lakeway Publishers, Inc. and Former Member, Tennessee Board of Regents
Morristown

Mr. R. Michael Fishman* ***

Editor and Publisher, *Citizen Tribune*
Morristown

Mrs. Ann V. Ford

Manager for Student Information Computer Systems
Walters State Community College, Retired
Morristown

Dr. James W. Ford, Jr.

Distinguished Regents Fellow and Professor Emeritus of Mathematics and Physics
Walters State Community College
Morristown

Mr. George O. Haggard, Jr.

President, Haggard Enterprises
Morristown

Mr. William M. Hale

Principal, Performance Foodservice-Hale
Morristown

Mr. William T. Hale

Executive Vice President, Performance Foodservice-Hale
Morristown

Mr. H. David Hayes*

Businessman
White Pine

Mr. David L. Helton** ('75)**

Businessman
Morristown

Mr. Joel A. Hice

Regional President – Hamblen County
Andrew Johnson Bank
Morristown

Mrs. Lena R. Holdway

Office Manager, Evans Office Supply Company
Morristown

Dr. Mark A. Hurst**

Associate Vice President for College Advancement
Walters State Community College
Morristown

Dr. Anthony T. Hussey

Professor of Computer Science and Special Assistant to the President
Walters State Community College, Retired
Knoxville

Dr. Rosemary Y. Jackson

Vice President for Business Affairs
Walters State Community College
Morristown

Mr. Louis M. "Doe" Jarvis*

Businessman
Morristown

Mr. Charlie R. Johnson***

Attorney and Former Mayor, City of Sevierville
Sevierville

Mr. Buddy E. Johnston

Businessman
Kingsport

Mrs. Vicki A. Johnston

Registered Nurse
Kingsport

Mr. Randall E. Jolley

Vice President, Lakeway Container, Inc.
Morristown

Dr. C. Julian Jordan

Vice President for Business Affairs
Walters State Community College, Retired
Morristown

2011-2012 Distinguished Faculty Members: Teaching, Motivating, Engaging

Julia Bell, assistant professor of computer and information science, has been with Walters State for five years. Bell is a pioneer in the use of mobilization in the classroom. She also established a popular Computer Clinic. Community members bring their computers to receive basic services from students, who in turn get to practice customer service skills.

Sarah Eichelman, associate professor of English, has been with Walters State for 36 years. She teaches English composition and creative writing. Eichelman has also served as a faculty advisor to "Gallery," Walters State's award-winning literary and arts magazine.

Doug Keith, associate professor of criminal justice, has been with the college for 14 years. His responsibilities include managing the college's driver training facility. In addition to teaching Walters State students and area law enforcement professionals, he provides defensive driving training each semester at area high schools.

Dr. Crystal Rice, associate professor of mathematics, has been at Walters State for 12 years. Rice was part of the implementation of the highly successful Fast Track Math program. Rice is a recipient of the WSCC Distinguished Alumnus Award.



Julia Bell



Sarah Eichelman



Doug Keith



Dr. Crystal Rice



Yesterday's Students, Today's Leaders

Walters State held the second annual Distinguished Alumni Recognition Program as part of the May meeting of the Walters State Foundation. Eight outstanding alumni were recognized.

The Walters State Distinguished Alumni Award is the highest honor the college bestows on former students. The award is given to alumni who have demonstrated outstanding service in their profession and/or community and have brought honor and distinction to Walters State.

This year, the college recognized eight outstanding alumni for meritorious service in the areas of civic, professional, athletics, and community and/or volunteer service.

For the 2011-12 academic year, 207 foundation scholarships in the amount of \$354,000 were awarded to Walters State students.

In addition to the Gilley scholarship, newly endowed scholarships included one in the amount of \$213,000: the J.C. Douthat Memorial Scholarship. And a \$50,000 endowed scholarship was established in memory of Wilma Rimmer Bush.

In support of college facilities, the foundation provided \$250,000 in matching funds toward building renovations at the Walters State Claiborne County Campus. Renovations include refurbishing the auditorium and adding a student services area and chemistry and nursing labs.

At the Walters State Great Smoky Mountains Expo Center, the foundation purchased a house and property located next to the Expo Center for \$60,000. The property was purchased for future expansion of the Expo Center.

At the college's Greeneville/Greene County Campus, \$250,000 toward the expansion of that campus was donated by trustee and local philanthropist Scott Niswonger. The college is building a new 84,000 square-foot building at the Greeneville/Greene County Campus. The new building will provide additional opportunities to grow existing programs and add new ones.



Mike Fishman, editor and publisher of the *Citizen Tribune*, was recognized during the foundation trustees' annual meeting in May for his services as foundation president for 2011-12. Pictured with Fishman is Walters State President Dr. Wade McCamey.



WSCC Foundation Supports Student Success

The Walters State Foundation plays an integral role in the success of our students. From endowed scholarships to facilities improvement, the foundation provides opportunities for individuals to achieve their academic and professional goals.

The Ruby L. Gilley Memorial Scholarship was endowed in the amount of \$151,000. The late Ruby Gilley, shown in the framed picture in the above photo, bequeathed the gift to fund scholarships for nursing students. It will fund up to three scholarships a year.

2012 Distinguished Alumni in Civic Achievement



Bill Brittain, Hamblen County Mayor, has spent most of his career in public service, including 16 years as Hamblen County Trustee.



Eddie Davis served over 12,000 children in crisis as director of the Youth Emergency Shelter. Since 1991, he has been Hamblen County coroner.



As state director of AmeriCorp, **Evonne Surber-Green** oversees programs and mobilizes volunteers to provide assistance to those in need, be it low-income elderly residents or those affected by natural disasters.

2012 Distinguished Alumni in Community Service



Dr. Crystal Rice returned to the college to teach not long after graduation. An associate professor, she is just as committed to improving the community as she is to her students. She has led numerous public service initiatives in the community and at Walters State.

2012 Distinguished Alumni in Professional Achievement



Richard Clark began as an engineer with Michelin North America and quickly moved up the ranks. He currently is vice president for standards and regulations for emerging zones on five continents.



Judge Michael Murphy has had a distinguished career in law, both in private practice and as a judge. He worked in Morristown's first legal aid office, giving free legal assistance to those in need and he has headed his own firm for the past 32 years.



F. Braxton Terry is one of the leading products liability/personal injury attorneys in Tennessee. He has been admitted to practice before both the Tennessee Supreme Court and the Sixth Circuit Court of Appeals.

2012 Distinguished Alumni in Athletic Achievement



Ryan Cabbage holds the distinction of winning Walters State's first national championship in 1995 when he earned the NJCAA Individuals National Golf Championship. He has been an assistant coach at Auburn and is currently the head golf coach at the University of North Carolina in Charlotte.



Providing Outreach, Job Skills Programs

Walters State's Division of Community Education offers non-credit courses that prepare students for jobs in fields like healthcare, industrial technology, manufacturing, human resources, data and information, accounting and business. Some community education students also take classes to stay current in their profession or add additional skills. The number of courses offered expanded greatly over the past year, with students taking 3,029 courses. This marks a significant increase over the 1,155 taken in 2011.

The largest expansion in community education programs has been in response to the growing need for healthcare professionals in our service area. New programs offered this year include the Medical Administrative Assistant Program, which enables students to sit for the National Health Career Association's Certified Medical Administrative Assistant Exam. The college's partnership with Boston Reed College has produced new courses, including the Medical Clinical Assistant, which trains students to perform basic lab work, administer medicine

and work directly with a physician in providing patient care.

Community Education also provides several youth outreach programs and 2012 marked a milestone for a popular one. Walters State's Talented and Gifted Program celebrated 30 years of serving the region's academically gifted middle school students. Classes continue to evolve with input from principals and participants. This year, students enthusiastically embraced a new focus on science, technology and engineering.



Opening Eyes to the World and the Arts

The classroom is only one place where learning happens at Walters State. Students experience a broad range of cultural and international experiences, leaving students better prepared to compete in a global economy.

Global Connections, a student-funded initiative, brought the world to Walters State last year with special lectures, musicians and artists, filmmakers and hands-on workshops. In 2011-12, eight students received International Travel Scholarships through the college's annual essay competition. Students also traveled to international cultural sites in Washington D.C., including war memorials and the U.S. Holocaust Museum.

The Mildred Haun Conference honored Wilma Dykeman in 2012. Students, scholars, writers and musicians traveled from throughout Ap-

palachia to celebrate the scholarship and literature of the region in February. Highlights included best-selling writers Sharyn McCrumb and Silas House. The conference ended with a standing-room-only performance of Dykeman's "The Tall Woman."

Cultural events this year included art exhibits ranging from traditional to abstract; concerts featuring jazz, choral and pop, and theatre productions on both the Morristown and Sevier County Campus. This year's productions were Allan Knee's adaption of "Little Women" and "Alice in Wonderland".

Improving With Quality, Completion, and Students In Mind



Non-Credit HIT Training

Walters State's noncredit Health Information Technology Program trains employees to implement electronic health records. The online program was launched in 2010 and received a no-cost extension this year. With funding from the American Recovery and Reinvestment Act of 2009, the cost of the training has been minimal. Top left: Ginger Keyes trains students in the application of electronic health records.



Fire Science Program Recognized Nationally

Walters State became one of only eight community colleges (and one of only 16 total higher education institutions) to be recognized by the U.S. Fire Administration's National Fire Academy's Fire and Emergency Services Higher Education Network. The network is sponsored by the Federal Emergency Management Agency.



WSCC Named Tennessee's Safest Campus

Walters State ranked as Tennessee's safest college campus and the 12th safest in the country, according to a survey of 450 colleges by StateUniversity.com. Having a well-trained and certified police department is one reason Walters State was named one of the country's safest campuses.



Serving Those Who Serve

"G.I.Jobs," an online magazine for veterans, honored Walters State by naming it a military friendly college again this year. Bottom left: Jacob Moss, who served as a Marine in the Afghanistan War, is now enrolled in Walters State's fire science program. His education is being paid for with his post-9/11 GI Bill benefits.

Center for Workforce Development: Meeting the Workforce Needs of 10 Counties

Walters State's Center for Workforce Development, funded through the Workforce Investment Act and the Tennessee Department of Labor and Workforce Development, met or exceeded goals in all 13 areas judged by the state. Examples include employment, job retention, youth literacy, and completion of training. In doing so, the Center met the individual needs of almost 1,000 adult and youth. Services ranged from basic skills to job placement to comprehensive training.



WIA Youth Services Honors Participant, Employer

Chris Johnson of Morristown was named the 2012 WIA Youth Services Participant of the Year and Mike McGhee of Mike's Body Shop in Jefferson County was named WIA Youth Services Employer of the Year.

Almost 400 students are served through WIA Youth Services. The program works to make the transition from teen to young adult a smooth one. Case managers in each county work with individual students to prepare for postsecondary studies or the workforce.

Thomas Talley went to work one day a few years ago and was told he was no longer needed. Like thousands affected by the recession, he started his mid-life career change at a Tennessee Career Center. With financial aid to assist with tuition and WIA funding to help with living expenses, Talley enrolled in the nursing program at Walters State. He graduated near the top of his class in 2012.



Student Success On and Off-Campus

Walters State students excel outside the classroom through programs and services that complement the college's academic programs. Student clubs and teams, honors programs, community service projects and intercollegiate athletics give students the opportunity to develop their talents and leadership potential. Pictured above, Ashley Williams, an English major from Greeneville, received the inaugural R. Jack Fishman Author Recognition for student writing. Williams' "Broken Identity" was published by Destiny Images.

Debate Team Racks Up Trophies

For the Walters State Debate Team, 2011-12 will be remembered as one of its most successful years.

At Carson-Newman College's Porch Swing Debate Tournament, the team took first place team and individual honors. Individual debate team members won over 30 awards at tournaments throughout the region, while gaining a skill that will serve them well throughout their careers.

Ag Club 2011-12 Winter Horse Series

Proceeds from ten years of the Ag Club Winter Horse Series topped \$109,000 this year. All of the money – after expenses – has been used to fund scholarships for Ag students and to endow an Ag Club Scholarship through the Walters State Foundation. Over 1,000 people participated in this year's series. Events ranged from calf roping to the ranch rodeo to the popular speed show.

Phi Theta Kappa Named Five-Star Chapter of Light

Walters State's Alpha Beta Iota Chapter of Phi Theta Kappa, the international honor society for community colleges, received the highest chapter recognition at the organization's state convention. The chapter was named both a Five-Star Chapter and a Chapter of Light. Dr. Lisa Eccles received a first place award as distinguished advisor. The chapter brought home a total of 16 awards and two students— Sara Stevers and Taylor Ellis – were chosen to serve at the regional level as officers.

Senators/Lady Senators Excel in Athletics and Academics

The Lady Senators basketball team and the Senators golf team both earned berths to national tournaments. The entire Walters State athletic program scored high where it matters most: retention among athletes is 70 percent.

